



Caterpillar Inc.
East Peoria, Illinois 61630

Date 9/15/00

Genesys
2 Southwest Industrial Drive
Lee's Summit, MO 64081

Attention: Patrick Perry - President

RE: D & B Hose Fab System Retrofit
Caterpillar Inquiry No. 761377

I am taking this time to let you know how pleased we are with the design, build and implementation of the haul-off and spinner retrofit project performed by Genesys. There were doubts regarding compatibility of old machinery and the new technology provided. The new concept for driving, controlling and synchronizing our machinery increased our product quality and reduced noise levels beyond our expectations. Genesys and Kasa made the transition seamless for our production people. Your attention to detail and communication made the job a complete success!

Thanks again.

Very truly,

A handwritten signature in dark ink that reads "Bill Burnside". The signature is written in a cursive, flowing style.

Bill Burnside
Support Manager