

VOLVO POWERTRAIN N.A. 13302 PENNSYLVANIA AVENUE HAGERSTOWN, MARYLAND 21742



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Mr. Mathew Perry President Genesys System Integrator 5455 NW Lee's Summit Road Lee's Summit, Missouri 64064

Dear Matt:

After yet another successful completion of a shutdown project, I would like to give thanks this time to the shop floor superintendents. Every project we have completed together, we feel has been planned and executed to our fullest expectations. We all know that all the planning is worthless without good 'end of the line' installation management. This is why we would like to commend **Brian** and **Dave Rose** for a job well done.

**Brian and Dave** were very resourceful when it came to the Bay 5 track leveling. This portion of the project was completed well under the budgeted amount. We believe this was due to a very good understanding of track leveling and alignment along with past experience in this field.

When asked by an assembly ME for assistance in modifying a carrier to off load engines directly off the assembly line, **Brian** was very quick to come up with a simple yet practical design. **Casey** certified the lifting device, then **Brian** was able to locate enough left over material, and allocate a small amount of time to fabricate the device. All this was done without requiring further funding.

**Brian and Dave** were resourceful in developing a process to install the 13L retro-fit kits onto 175 carriers. This could not have been done within the allotted timeframe without good planning. We were very impressed at the rate of converted carriers per day.

In addition to **Brian and Dave**, we would also like to thank all the other behind the scenes employees who made this project a success, individuals such as **Casey Yunger**, **Ben Difalco**, **Scott Roberts**, **Steve Randall**, and to anyone else who we may have missed.

Thank you again for the innovative solutions and efficient use of manpower. The latest series of projects helps **Volvo Powertrain** to maintain their image of being World Class and incorporating safety in every design. These projects help our company save money in our processes, in turn returning more to our shareholders. We look forward to working with you again in the future.

Andrew Burch Manufacturing Engineer

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