

Date: September 22, 2009 To: Mike Lux

Genesys Systems Integrator

From: Jeff Wurtz cc:

Facility Maintenance Manager

Subject: Genesys Systems Integrator

Mike,

I wanted to take a moment to thank you for the recent work that GENESYS did at my facility. The quick response, professional attitude and awesome attention to detail provided by yourself, Paul and Brian was outstanding. The GENESYS team allowed us to continue operations to service our customers, and provide a safe working environment for our team members. As always, GENESYS has proven that they are a valued vendor for the KCMO hub and FedEx Ground as a whole. I look forward to continuing our relationship in the future.

Thank you,

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