

March 06, 2013

Pat and Matt –

Thank you for your team's efforts with our Robot cell addition in the Smyrna, TN manufacturing facility. We truly appreciate the efforts of your team, especially our daily interactions with Geoff, Casey, Doug, and Bobby. I can't say enough about their support and dedication to this project.

The project was managed professionally from start to finish. The team was very transparent with the schedule, additional costs, and production impacts. All information provided by the GENESYS team, and subs, was timely and given appropriate attention. When the job was kicked off, it was obvious that your team took the time to properly evaluate the cost and schedule. This information was passed on to me and we were able to come up with an adjusted plan, which alleviated a great deal of guesswork and provided success for both of our companies. I would consider this to be a much appreciated principled approach, starting with sales and ending with a job completed on time and exceeding our expectations.

I also wanted to thank Bobby for running a very efficient and safe site. He and his crew had to work closely with our plant personnel throughout the installation and integration. The team worked many long shifts during the installation and this project would not have been a success without their dedicated support.

Thanks again for your support and we look forward to many more years of teaming up with GENESYS.

Brian Botts

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