

Insulation Group
CertainTeed Corporation
17775 Ave 23-1/2
PO Box 205
Chowchilla, CA 93610

October 31, 2016

Mr. Mike Steed
GENESYS
3210 E. 85th Street
Kansas City, MO 64132

Dear Mike,

I would like to thank you and your team for the recent work you completed on our oven and forming flights. When I traveled to Kansas City to visit your facility, I was definitely impressed with the attention to detail which your shop displayed. It was interesting to see how meticulous the guys were when it came to the inspection process. I felt like the work being done on the flights was excellent and the barbecue was pretty good too.

Of particular note I would like to recognize John and Greg for their efforts. The situation with the grid and the tolerance issue was easy to work through after they presented the options with the histogram; very effective. It was good to see how your team shares in the same quality standards that we do here at CertainTeed.

I look forward to working together again in the future.

Sincerely,

Brian Thistle
Project Engineer